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## Creative Aging Foundations Training for Libraries

**Brooklyn Public Library**

**Day Two:** Thursday, March 10, 2022

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## Introductions



**Annie Montgomery**  
Director of Education



**Jade Lam**  
Lifetime Arts Trainer

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## Agenda

- + Demo classes in S.A.F.E planning
- + Program preparation:
  - Patron surveys
  - Finding and working with teaching artists
  - Preparing for an online program
  - Tech support best practices
- + Q&A and wrap-up

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## Demonstration Classes & Remote Program Design

### Dance



**Daniela Del Giorno**  
Lifetime Arts Trainer

### Chinese Brush Painting



**Jade Lam**  
Chinese Brush Painting



**Break**





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**How are you already engaging in the arts for older adults at your organization?**

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## Program Preparation



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## Responsive Programming

**Creative aging programs are designed to be responsive to a community's:**

- + Work in partnership with the potential students
- + Desired artform(s)
- + Language(s)
- + Cultural connections



# Patron Survey

## Used to identify:

- + Arts discipline
- + Class schedule (dates and times)
- + Tech accessibility
- + Preferred language



Lifetime Arts

## Patron Survey

This site has the opportunity to offer professionally-taught, instructional workshops to patrons 55+. We need your help; please let us know which of the following programs you would like to see featured at this location!

PLEASE CHECK ALL THAT APPLY!

### Disciplines:

- |                                          |                                         |                                                   |
|------------------------------------------|-----------------------------------------|---------------------------------------------------|
| <input type="checkbox"/> Acting          | <input type="checkbox"/> Painting       | <input type="checkbox"/> Photography              |
| <input type="checkbox"/> Improvisation   | <input type="checkbox"/> Drawing        | <input type="checkbox"/> Filmmaking               |
| <input type="checkbox"/> Oral History    | <input type="checkbox"/> Collage        | <input type="checkbox"/> Songwriting              |
| <input type="checkbox"/> Storytelling    | <input type="checkbox"/> Printmaking    | <input type="checkbox"/> Instrumental Performance |
| <input type="checkbox"/> Playwriting     | <input type="checkbox"/> Pottery        | <input type="checkbox"/> Choral Performance       |
| <input type="checkbox"/> Screenwriting   | <input type="checkbox"/> Sculpture      | <input type="checkbox"/> Vocal Performance        |
| <input type="checkbox"/> Fiction Writing | <input type="checkbox"/> Jewelry Making | <input type="checkbox"/> Other: _____             |
| <input type="checkbox"/> Memoir          | <input type="checkbox"/> Quilting       |                                                   |
| <input type="checkbox"/> Poetry          | <input type="checkbox"/> Dance          |                                                   |

### Days of the Week:

- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday

### Times of the Day:

*Times are approximate*

- 8:00am -- 10:00am
- 10:00am -- 12:00pm
- 12:00pm -- 2:00pm
- 2:00pm -- 4:00pm
- 4:00pm -- 6:00pm

### Comments:

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### Contact Information:

Name: \_\_\_\_\_ E-Mail: \_\_\_\_\_ Phone: \_\_\_\_\_

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## Assessment: Older Adult Patrons

### Ways to engage with your older adult community:

- + Conduct a patron survey
- + Host a focus group
- + Form a creative aging committee
- + Share creative aging example videos



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## Partnering with Teaching Artists



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## What is a Teaching Artist?



**As defined by Eric Booth, a teaching artist is:**

“...a practicing professional artist with the complementary skills, curiosities and sensibilities of an educator, who can effectively engage a wide range of people in learning experiences in, through, and about the arts.”

(Booth, 2009)



## Teaching Artist Qualifications

### Teaching Experience

- + Has delivered sequential arts instruction
- + Has worked with older adults in community-based settings

### Professional Art Credentials

- + Has planned and executed exhibitions and/or performances
- + Has written publications
- + Has received awards, recognition, etc.



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## Teaching Artist Intangible Qualities

- + Collaborative
- + Flexible
- + Enthusiastic about working with older adults
- + Understands that the goals of the workshops are instructional; results are often therapeutic

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## How to Find Teaching Artists

- + Brooklyn Public Library Services for older adults
- + Lifetime Arts
- + Contact local and state arts councils
- + Look at local arts and community organizations
- + Research universities and local colleges
- + Research elementary and high school art teachers
- + Use referrals or word of mouth

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## Roles and Responsibilities

### Library

- + Provides tech support
- + Sends out meeting links
- + Markets class; creates flyer
- + Registers students
- + Makes a plan for materials with Teaching Artist
- + Supports student retention
- + Supports culminating event



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## Roles and Responsibilities

### Teaching Artist

- + Supports marketing
- + Informs org about materials needed
- + Facilitates classes
- + Communicates about attendance
- + Plans culminating event in collaboration
- + Class follow-up emails
- + Sets up office hours & student meetups

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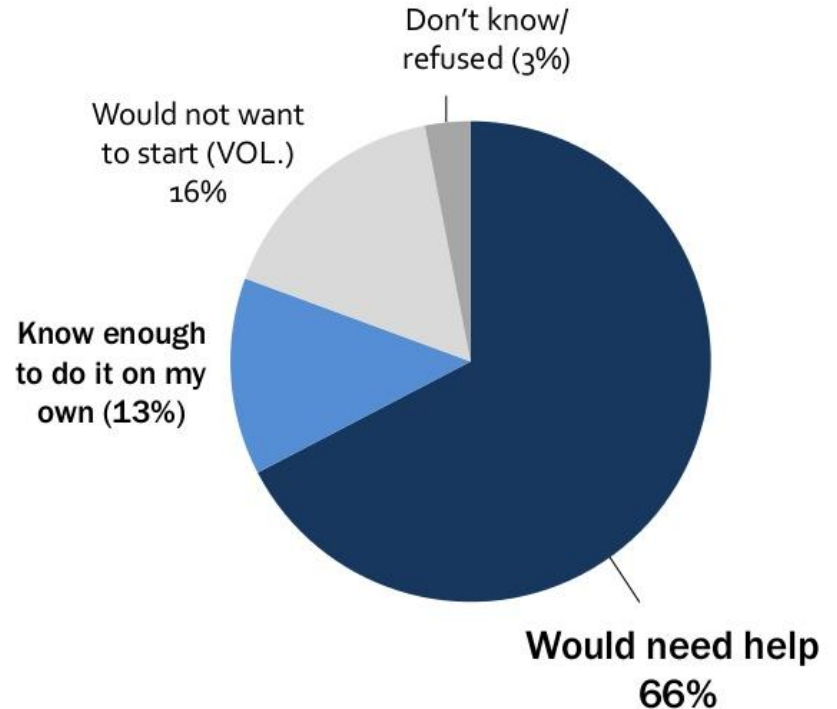
## Supporting Participants: Dissolving the Digital Divide



## Older Adults Online

Most offline seniors say they would **need help** if they wanted to go online in the future.

(Zickuhr, 2013)



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## Pre-Program Tech Support Tips

- + Use the most accessible technology for initial contact
- + Offer one-on-one “tech office hours”
- + Host tech “meet and greet”
- + Contact info for friend or family support
- + Include “how to” videos and instructions
- + Encourage peer-to-peer tech support
- + National Senior Planet Tech Hotline: 920-666-1959
- + Aging Connected: **[www.agingconnected.org](http://www.agingconnected.org)**

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## Tech Support During Program

- + Have a partner staff person available for tech support in every class
  - o Ideally same person over course of entire program
- + Check in often with students to see how they are hearing and seeing
- + Make plans for how to signal for help
- + Include tech support phone number

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## Successful Video Conferencing Tips

- + Good lighting, clear sound, eye contact, sound delay
- + Check in often whether everyone can see, hear, etc.
- + ADA compliant:
  - High contrast fonts (black on white)
  - Large type - 16pt for titles, 12pt for text
  - Caption images
  - Closed captioning for videos (YouTube)
  - Video Conference transcription (zoom closed captioning)
- + Be yourself and be transparent

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## Positive “Remote Class” Routines

- + Everyone invited to log on 20 minutes early for tech support (and social time)
- + Established Zoom protocols for the class
- + Library tech support person should communicate etiquette expectations via:
  - Screen share and email
  - Verbal reminders to participants at the start of each meeting
  - Included in registration information/confirmation

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## After Class Sample Support Survey

- + How was your tech today?
- + What support do you need with tech?
- + How is your artistic process coming along?
- + What support do you need?
- + Are there any questions you have on what was covered today?
- + Is there anything the teacher could go over again?



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## Connecting the Program to the Library

- + Identify books related to the artform
- + Identify films, scores and articles
- + Host artists talk related to the artform

Online and/or In-person promotion

- + Create display or website page about the creative aging class and related work
- + Create a creative aging class board or creative aging group



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## Q&A Session



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## Homework

**Review the following & think about how you might adjust them for your community (via the Lifetime Arts Service Portal):**

- + Patron Survey
- + Planning Meeting Template
- + Program Evaluation Template
- + Culminating Event Audience Survey

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## Resources

- + Zickuhr, Kathryn. (2013, September 25). Main Report. Retrieved from <https://www.pewresearch.org/internet/2013/09/25/main-report-2/>

**Lifetime Arts' Creative Aging Foundations course has been made possible by:**

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## Media Credits

- + Spring Creek Senior Partners, Brooklyn, NY; Credit: Jeremy Amar (Slide 1)
- + Pullen Arts Center, Raleigh, NC; Credit: Pullen Arts Center (Slides 5, 7, & 15)
- + Concourse Plaza, Bronx, NY; Credit: Jeremy Amar for The New York Community Trust (Slides 6 & 10)
- + DOROT Onsite@Home; Credit: DOROT (Slide 18)
- + Bedford Free Library, Bedford, NY; Credit: Bedford Free Library (Slide 25)
- + Mosholu Montefiore Senior Center, Bronx, NY; Credit: Jeremy Amar (Slide 26)

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